

# RESULTS CALL PRESENTATION

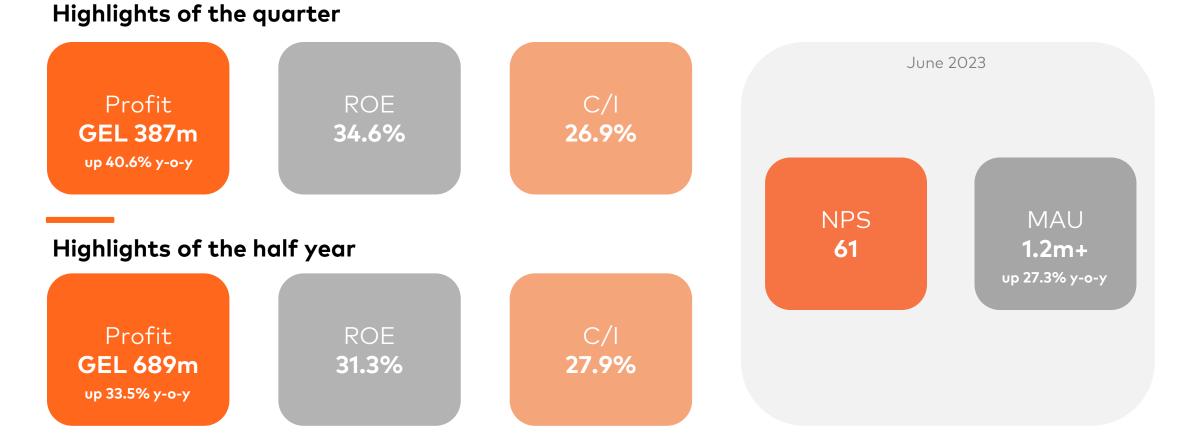
2Q23 & 1H23 Performance

17 August 2023 www.bankofgeorgiagroup.com

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This presentation contains forward-looking statements, including, but not limited to, statements concerning expectations, projections, objectives, targets, goals, strategies, future events, future revenues or performance, capital expenditures, financing needs, plans or intentions relating to acquisitions, competitive strengths and weaknesses, plans or goals relating to financial position and future operations and development. Although Bank of Georgia Group PLC believes that the expectations and opinions reflected in such forward-looking statements are reasonable, no assurance can be given that such expectations and opinions will prove to have been correct. By their nature, these forward-looking statements are subject to a number of known and unknown risks, uncertainties and contingencies, and actual results and events could differ materially from those currently being anticipated as reflected in such statements. Important factors that could cause actual results to differ materially from those expressed or implied in forward-looking statements, certain of which are beyond our control, include, among other things: macro risk, including domestic instability; geopolitical risk; credit risk; liquidity and funding risk; capital risk; market risk; regulatory and legal risk; conduct risk; financial crime risk; information security and data protection risks; operational risk; human capital risk; model risk; strategic risk; reputational risk; climate-related risk; and other key factors that could adversely affect our business and financial performance, as indicated elsewhere in this document and in past and future filings and reports of the Group, including the 'Principal risks and uncertainties' included in Bank of Georgia Group PLC's Annual Report and Accounts 2022 and in 2Q23 & 1H23 Results Report. No part of this document constitutes, or shall be taken to constitute, an invitation or inducement to invest in Bank of Georgia Group PLC or any other entity within the Group, and must not be relied upon in any way in connection with any investment decision. Bank of Georgia Group PLC and other entities within the Group undertake no obligation to update any forward-looking statements, whether as a result of new information, future events or otherwise, except to the extent legally required. Nothing in this document should be construed as a profit forecast.

## The Group delivered a strong performance in 2Q23 and 1H23



GEL 3.06/ordinary share interim dividend declared Further share buyback and cancellation programme of GEL 62 million

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## MACROECONOMIC HIGHLIGHTS

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# Robust economic growth persisted in 1H23, contributing to an improved outlook for the entire year

### Real GDP y-o-y growth

2011-2022 average	2021	2022	1H23	2023F	2024F
4.7%	10.5%	10.1%	7.6%	6.8%	5.0%



#### Key drivers of growth in 1H23:

- Resilient inflows from exports and tourism:
  - Export of goods increased 14.8% y-o-y (+19.3% in 1H23)
  - Tourism revenues up 34.8% y-o-y (+57.9% in 1H23)
- Strong investment spending and recovery in consumption on the back of lower inflation
- Increased activity in the construction, information and communication, and trade sectors

#### Growth outlook:

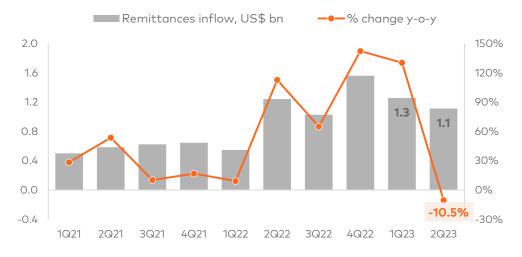
- Real GDP growth is expected at 6.8% in 2023 driven by strong external earnings and increased investment expenditure
- Geopolitical instability in the region and tight global financial conditions pose downside risks to the outlook

## Strong external inflows underpinning economic growth



#### Export of goods

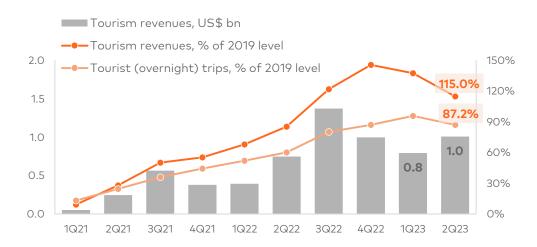
#### Remittances



#### Import of goods

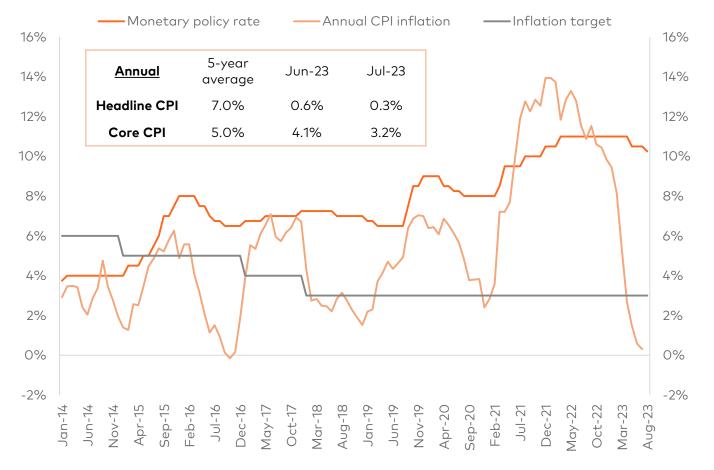


#### **Tourism inflows**



# Inflation continued to fall on the back of last year's high base, declining commodity prices and strong GEL

#### The NBG proceeds with a gradual exit from tight monetary policy



- Consistent reduction in global commodity prices on the back of GEL appreciation led to continued fall in CPI inflation
- Inflation expected to remain low amid decreasing commodity prices, strong GEL and fiscal consolidation
- The NBG reduced its policy rate by additional 25 bps to 10.25% on August the 2<sup>nd</sup>, marking the second cut in the current easing cycle
- The central bank is expected to continue the gradual exit from tight monetary policy while keeping a close eye on remaining inflation risks

# GEL supported by sustained FX inflows, tight monetary policy and improved sentiments



## Currency movements vs. US\$, 12/31/2022 – 7/31/2023

#### GEL real effective exchange rate



- GEL remained strong in the first half of the year gaining an additional 2.6% against the US dollar during 7M23 on top of a 12.5% appreciation in 2022
- The Georgian currency is supported by strong external earnings, tight monetary policy and improved sentiments
- GEL is expected to maintain its current position, backed by robust external inflows and positive growth outlook

# Growing international reserves cushion the economy against external shocks

# Gross international reserves above US\$ 5.0 bn as at end of June 2023

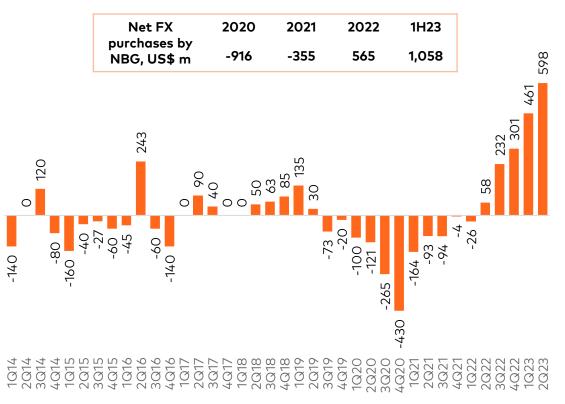
Gross international reserves in US\$ bn, end of period

- 3 months of goods and services imports (previous 4-quarter average)

#### 6.0 6.0 Reserve 2019 2020 2021 2022 adequacy 5.07 100.2% 94.3% 99.6% 103.9% ARA metric\* 5.0 5.0 4.0 4.0 3.0 3.0 2.0 2.0 1.0 1.0 0.00.0 ŏόŏ QQ QQ

## The NBG keeps purchasing hard currency amid strong external inflows

Central bank's interventions, net purchase in US\$ m



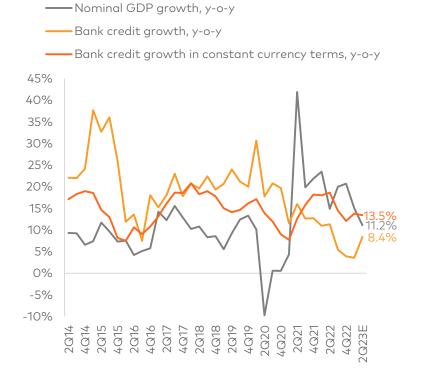
#### Source: NBG

\* A ratio between 100%-150% is considered adequate

Source: IMF, NBG, BOG

## Healthy banking sector, with dollarisation down

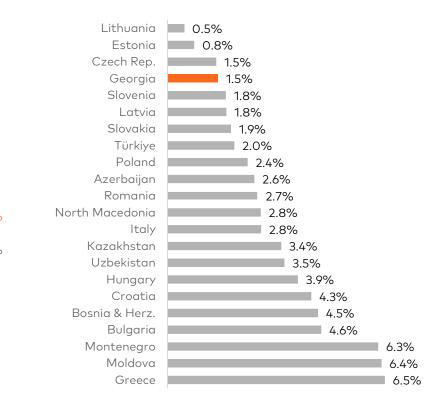
# Bank loan book growth vs. nominal GDP growth



#### Loan and deposit dollarisation

#### ----- Bank loan dollarisation Bank deposit dollarisation 75% 70% 65% 60% 55% 50.8% 50% 45% 45.2% 40% 35% 30% 4016 2017 4017 2018 4018 2Q14 4Q14 4Q15 2Q16 2Q19 2Q20 4Q20 2Q21 ഹ 4Q19 4Q2 Q2 Q2 Q4

#### Non-performing bank loans to total gross loans in selected countries, 2022



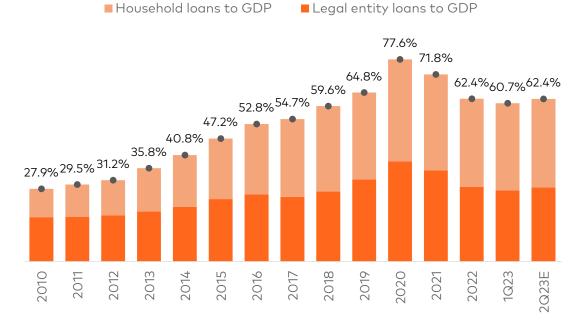
Source: NBG, GeoStat, BOG

Source: NBG

Source: IMF

# Debt-to-GDP ratios flattened after significant decreases in previous years

### Banking sector loans to households and legal entities as % of GDP

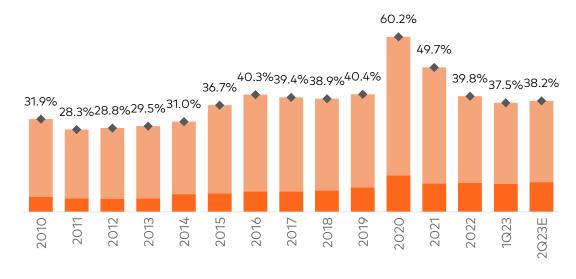


Source: NBG, GeoStat, BOG

- Private sector debt to GDP flattened at around pre-pandemic levels as credit growth started to align with nominal economic growth
- The previous decreases in debt-to-GDP ratio have created room for healthy credit growth

#### Public debt as % of GDP

Domestic public debt to GDP External public debt to GDP



Source: MOF, GeoStat, BOG

- Public sector debt to GDP also flattened as nominal economic growth started to sync with the growth rate of public borrowings
- Given the reduced debt burden and increased international reserves, the Georgian economy is well-positioned to withstand possible shocks

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## MACROECONOMIC HIGHLIGHTS

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## Who we are

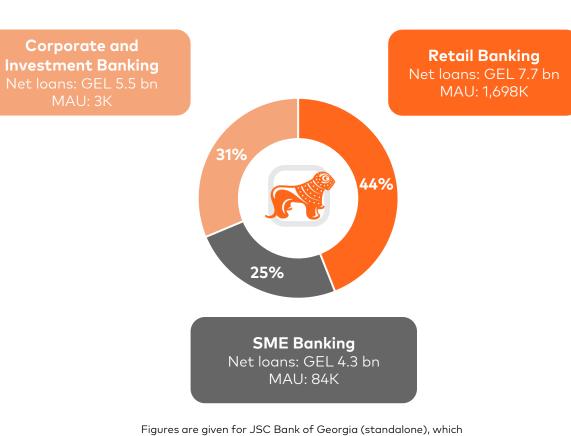
A FTSE-250 company with a diversified institutional investor base

Retail digital banking leader in Georgia

Top of mind and the most trusted bank in Georgia

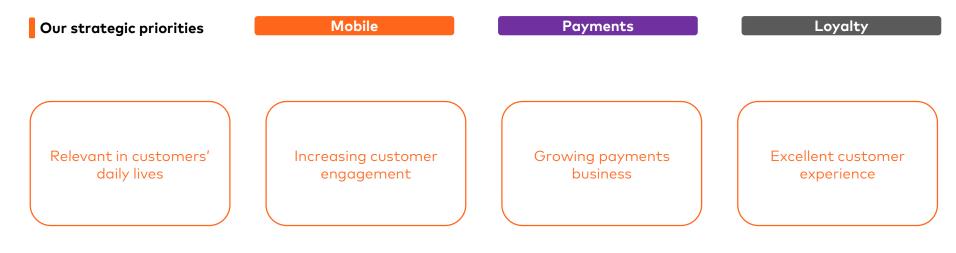
Consistently delivering high profitability (ROE above 20%)

Highest standards of corporate governance and a strong focus on ESG



Figures are given for JSC Bank of Georgia (standalone), which constituted 96.1% of net loans of Bank of Georgia Group PLC as at 30 June 2023

## What we focus on



#### Our enablers



Key medium-term targets

**c.10%** 

Loan book growth



30-50%

Dividend and share buyback payout ratio

## Our retail customers are becoming more digital and engaged

Figures given for JSC Bank of Georgia standalone

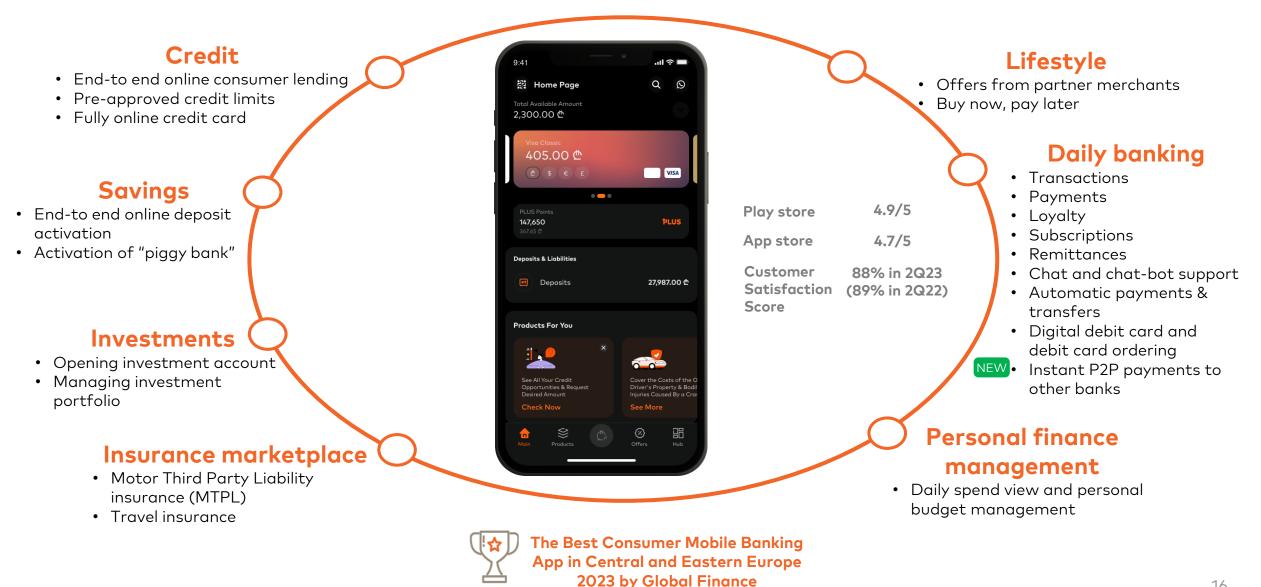
Digital engagement of active customers



### Monthly active users (Retail)

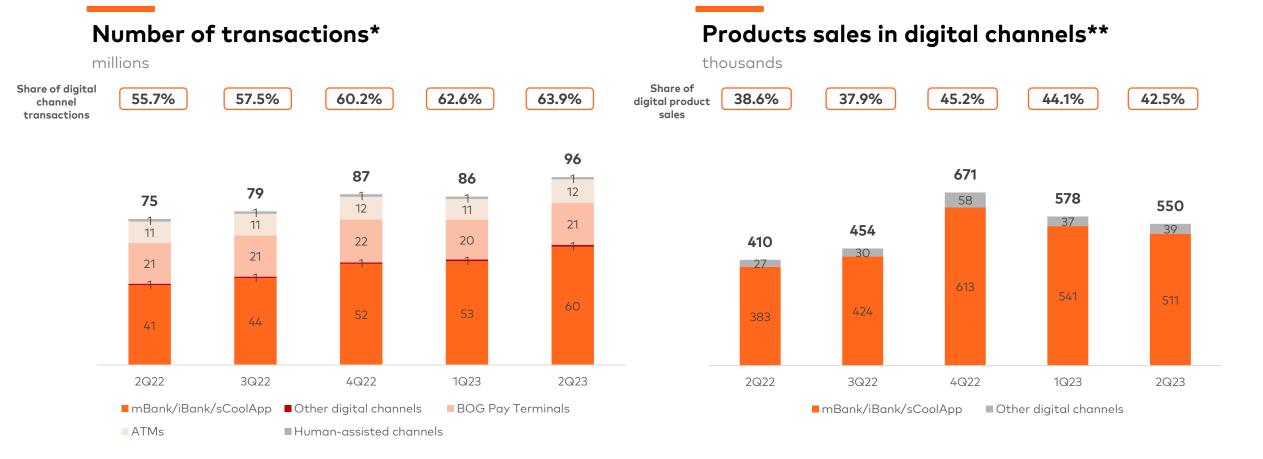
thousands

## Developing our financial super app to fulfill a variety of customer needs



## Focusing on increasing product sales in digital channels

Figures given for JSC Bank of Georgia standalone



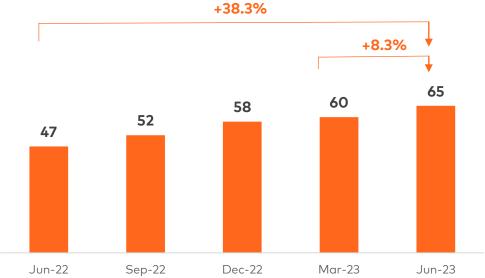
<sup>\*</sup>In 2Q23, we changed the methodology of calculating the number of transactions and now include payments, transfers, currency conversions, P2P transactions, cash-ins and cash-withdrawals. Product sales were excluded from the count of transactions. The previous periods have been restated. Other digital channels include smaller-scale channels such as bogpay.ge. Human-assisted channels include branches and a call center

<sup>\*\*</sup>In 2Q23, we changed the methodology of calculating the share of products sold digitally and currently include all types of products sold by the Bank. The previous periods have been restated

## Full digital experience for our business customers

#### Monthly active digital users

thousands









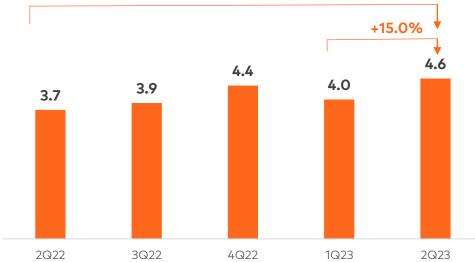


Figures given for JSC Bank of Georgia standalone

#### Number of transactions







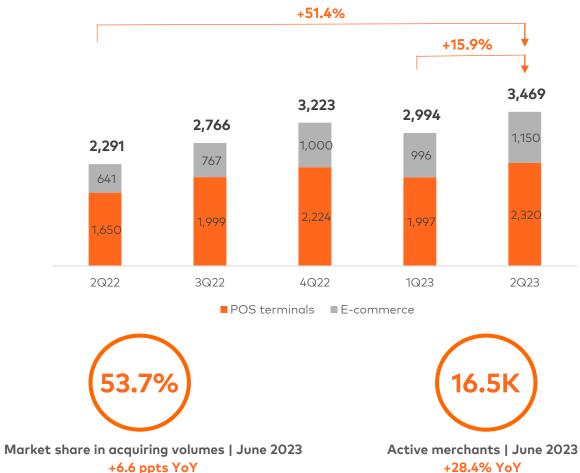
87% Customer Satisfaction Score (2Q23) +5 ppts y-o-y

## Payments business – our daily touch point with customers

Figures given for JSC Bank of Georgia standalone

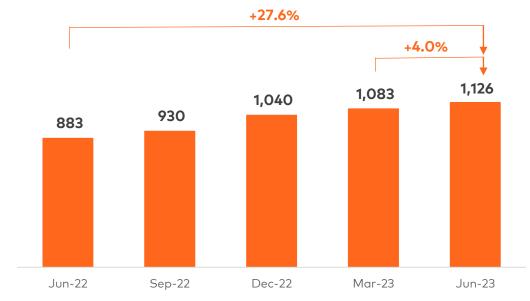
#### Acquiring - volume of payment transactions

GEL millions



## Issuing – payment MAU

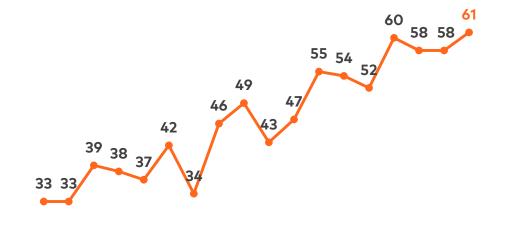
thousands



## Fostering a customer-centric culture

Figures given for JSC Bank of Georgia standalone

#### NPS\*



Engaging with customers **proactively** and responding in **real time** 

Anticipating customer needs, wants, and future behavior

Harnessing strong **human relationships** with **data analytics** for dynamic customer insights

Investing in **technology** to deliver excellent customer experience





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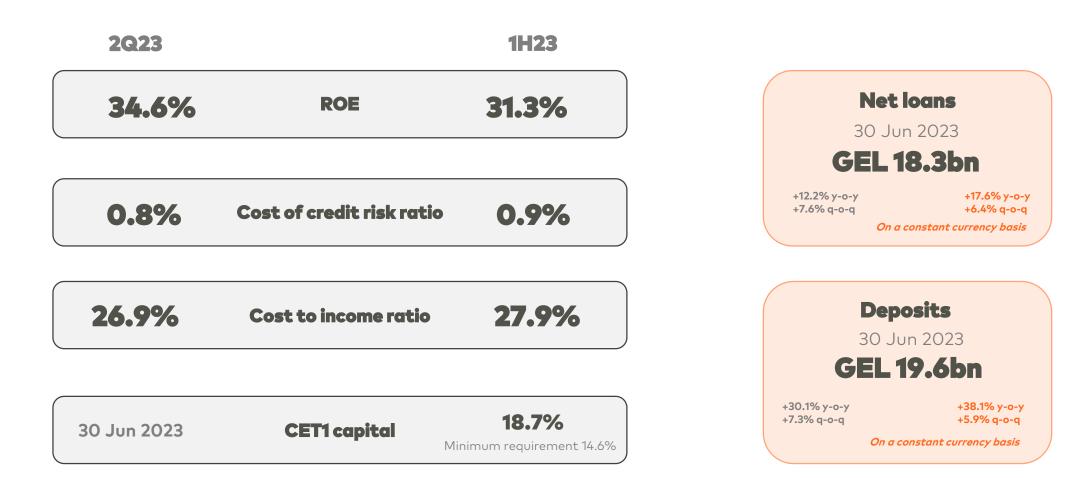
<sup>\*</sup> Based on an external research by IPM Georgia, surveying a random sample of customers with face-to-face interviews

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## Financial highlights of 2Q23 and 1H23

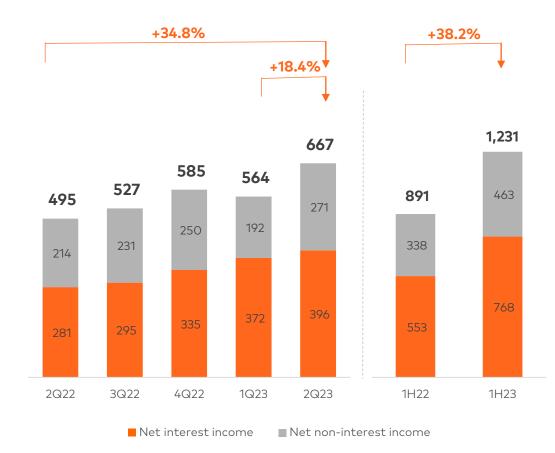


ROE and cost to income ratio were adjusted for a one-off GEL 21.1m other income related to the settlement of an outstanding legacy claim

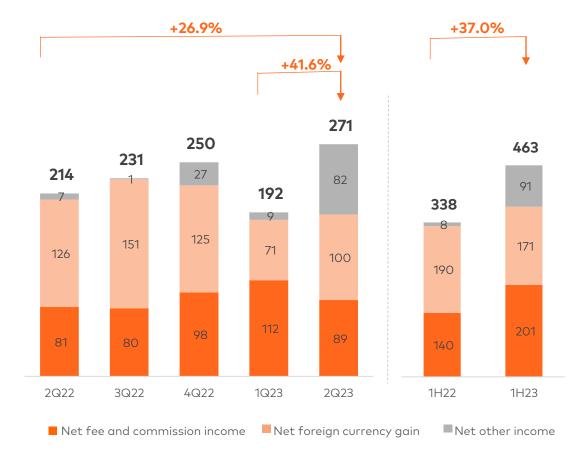
## Strong underlying performance

All currency data are in GEL m unless otherwise stated

**Operating income\*** 

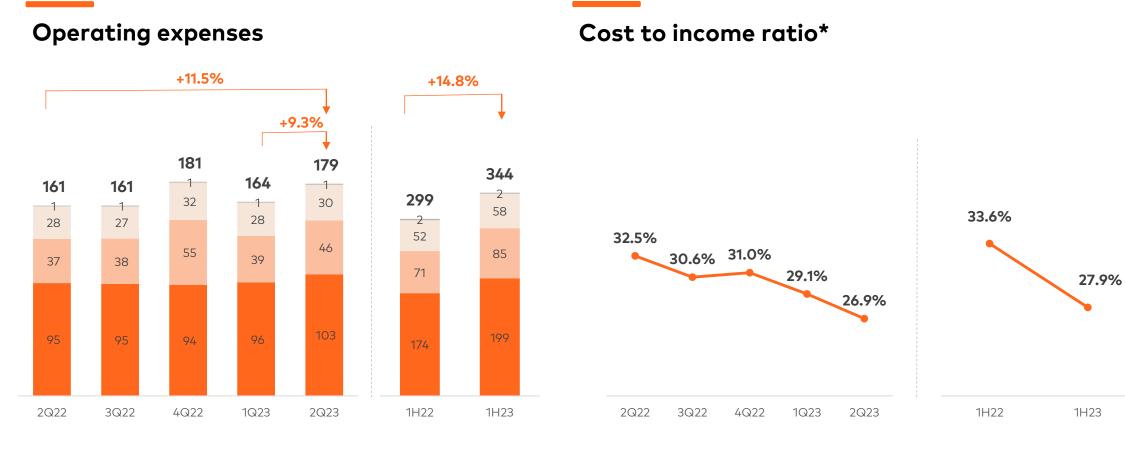


#### Net non-interest income\*



## Investing for growth while maintaining the focus on efficiency

All currency data are in GEL m unless otherwise stated



Salaries and other employee benefits Administrative expenses

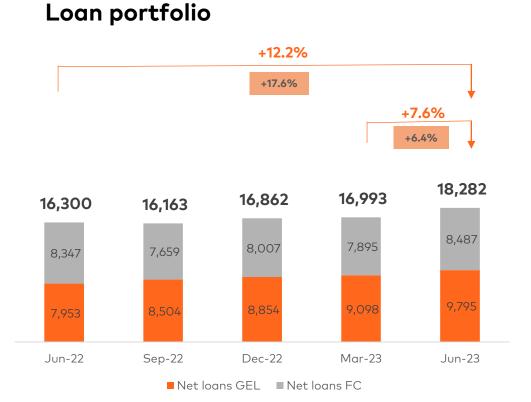
 Depreciation, amortisation and impairment

Other operating expenses

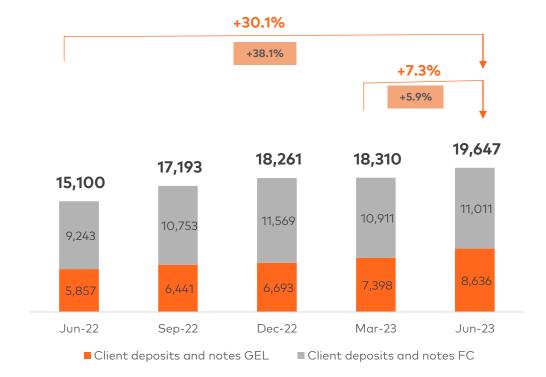
\*4Q22 figures adjusted for a one-off GEL 391.1m other income and 2Q23 and 1H23 figures were adjusted for a one-off GEL 21.1m other income, related to the settlement of an outstanding legacy claim

## Loan growth picked up, and deposit growth remains strong

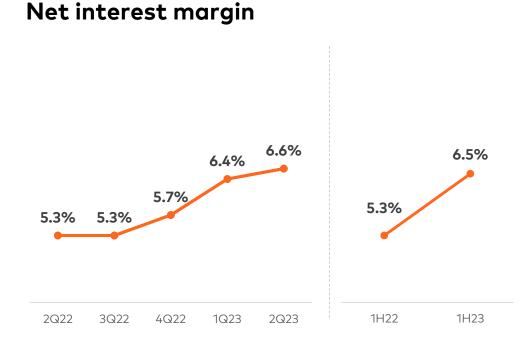
All currency data are in GEL m unless otherwise stated



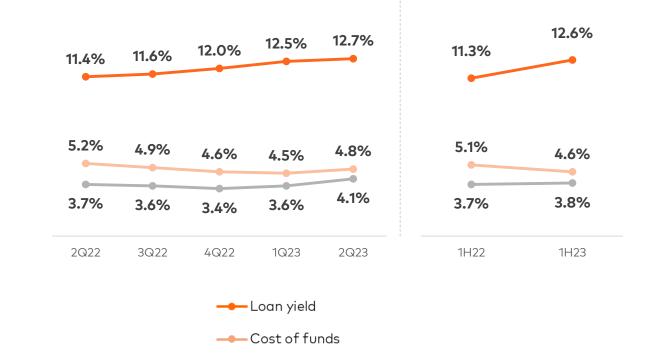
### Deposit portfolio



## Increase in NIM driven by higher loan yield and lower cost of funds



#### Loan yield, cost of funds, cost of deposits



---- Cost of client deposits and notes

## Healthy loan quality portfolio

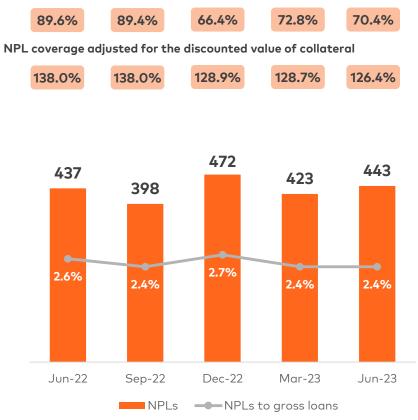
#### Cost of credit risk ratio



- The quarter-on-quarter decrease of cost of credit risk was mainly driven by a reduction of Retail Banking cost of risk, partly offset by Corporate and Investment Banking. The cost of credit risk ratio was 0.9% in 1H23 (0.7% in 1H22), in line with the Group's normalised level
- The y-o-y decrease in the NPL ratio was driven by some recoveries in CIB. Compared with 31 March 2023, the NPL ratios were broadly stable across all segments

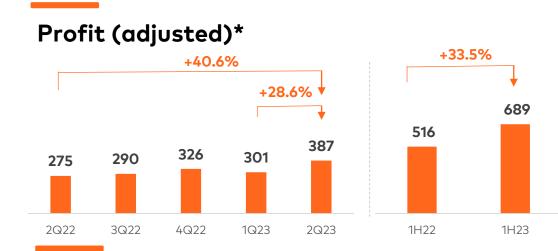
### Loan portfolio quality



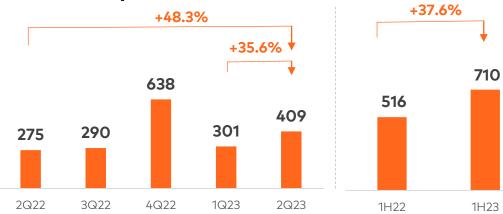


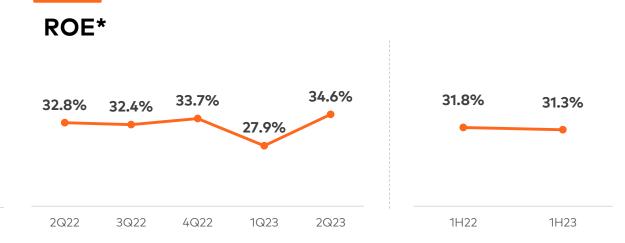
## Robust bottom-line growth and profitability

All currency data are in GEL m unless otherwise stated

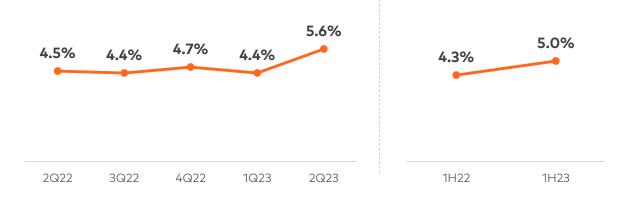








ROA\*



### **Evolution of capital ratios during 2Q23**

	31 March 2023	2Q23 profit	Business growth	Currency impact	Capital distribution	Capital facility impact	30 June 2023	Minimum requirement (30 June 2023)	Potential impact of a 10% GEL devaluation
CET1 capital adequacy ratio	19.5%	1.9%	-0.4%	-0.2%	-2.1%	0.0%	18.7%	14.6%	-0.9%
Tier1 capital adequacy ratio	21.4%	1.9%	-0.4%	-0.2%	-2.1%	0.0%	20.6%	16.9%	-0.8%
Total capital adequacy ratio	23.3%	1.9%	-0.4%	-0.2%	-2.1%	0.0%	22.6%	19.8%	-0.7%

### **Risk-weighted assets**

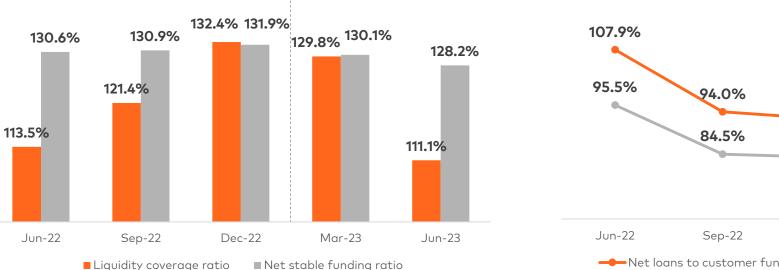


- In January 2023, the NBG transitioned to IFRS-based accounting
- The full loading of Basel III capital requirements was completed in March 2023
- In March 2023, the Financial Stability Committee (FSC) of the NBG set the cycle-neutral countercyclical capital buffer (base rate) at 1%. A 12-month period has been given to banks to satisfy the requirement from March 2024

## Strong liquidity position

## Liquidity coverage and net stable funding ratios

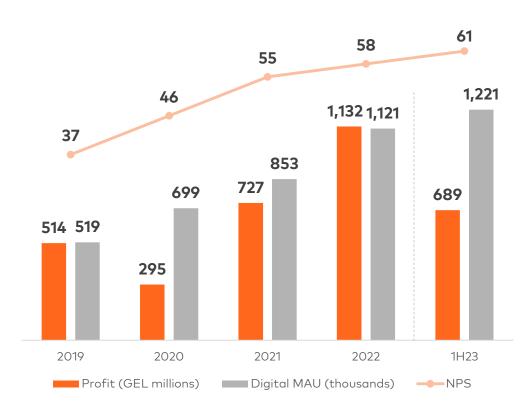
JSC Bank of Georgia standalone (Basel III liquidity)

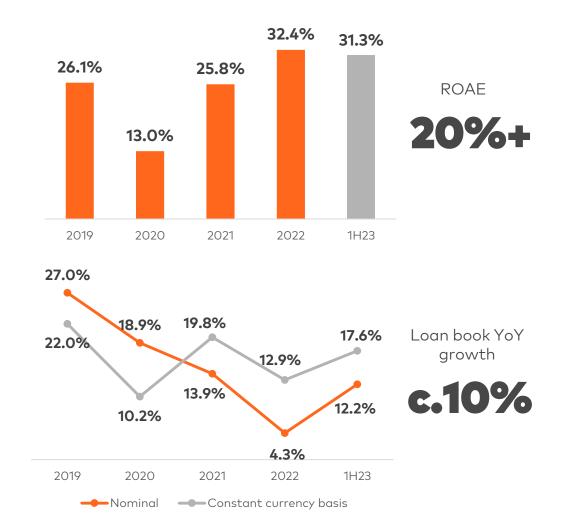


### Net loans to customer funds and DFIs

- 93.1% 92.8% 92.3% 85.9% 85.0% 83.8% Dec-22 Mar-23 Jun-23 ---- Net loans to customer funds ----Net loans to customer funds and DFIs
- Since January 2023, the NBG has transitioned to IFRS-based accounting, and the March and June 2023 liquidity coverage ratio and the net stable funding ratio have been calculated based on IFRS
- Both the LCR and the NSFR ratios have been comfortable above the minimum requirement of 100%
- The decrease in LCR in June was mainly driven by the repayment of the Eurobond issued by the Bank coupled with a scheduled repayment of DFI funding and a significant growth in corporate portfolio. In August 2023, LCR returned to around 120%

## Track record of growth and strong performance



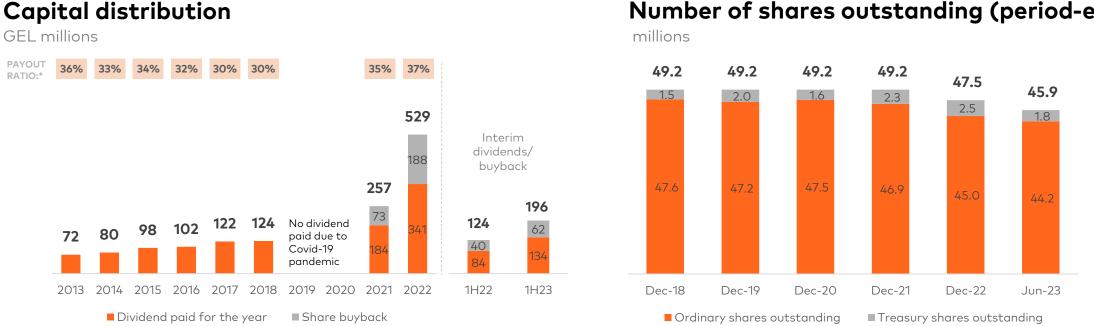


<sup>2019</sup> ROAE and profit were adjusted for GEL 14.2m (net of income tax) termination costs of a former CEO and executive management

<sup>2022</sup> ROAE and profit were adjusted for a one-off GEL 391.1m other income related to the settlement of an outstanding legacy claim, and a one-off GEL 79.3m income tax expense due to an amendment to the corporate taxation model in Georgia applicable to financial institutions

<sup>1</sup>H23 ROE and profit were adjusted for a one-off GEL 21.1m other income related to the settlement of an outstanding legacy claim

## **Returning capital to shareholders**



### Number of shares outstanding (period-end)\*\*

- Considering the strong performance during the first half of 2023 and robust capital levels, the Board today declared an interim dividend of GEL 3.06 per ordinary share in respect of the period ended 30 June 2023, payable in Pounds Sterling on 27 October 2023
- In addition, the Board has approved a further share buyback and cancellation programme totalling GEL 62 million, which is expected to commence later in the year
- On 22 June 2023, the Company completed its previous GEL 260.7 million buyback and cancellation programme, having repurchased and cancelled 3,254,705 ordinary shares, representing 6.6% of the Company's issued share capital

\*For the purpose of total payout ratio calculation, total buyback amount is divided by outstanding shares before the beginning of the respective programme

<sup>\*\*</sup>Treasury shares are provided per IFRS and mainly include shares held by Executive and Employee trusts

